

ALPHA TECH



iQ Charger Dual Band

USER GUIDE

Customer support
Text us at
929 207 9137

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VIDEO GUIDE

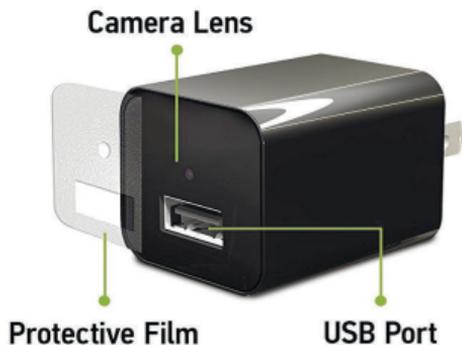


Open your phone camera, focus on the QR code and open the link

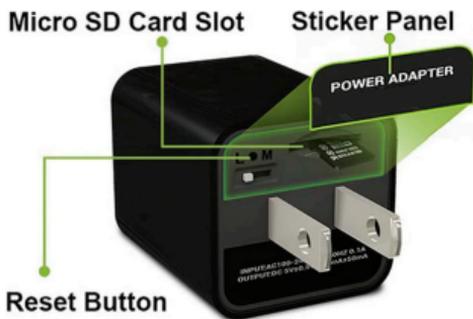
Overview

Remove a protective film before use

Note: the protective film is very thin



Front Side of the Camera



Back Side of the Camera

This type of camera doesn't have an audio recording feature as it is against Amazon policy and prohibited. No retailer sells this type of camera with an audio recording feature.

Quick Setup

To make setup as smooth as possible, do the following:

1. Make sure that the camera's microSD slot is empty.
2. Do not connect devices to the camera's USB port for charging to avoid overheating. It's a camera first, and it only imitates a charger. 

Leave a USB cord plugged into it, but nothing plugged into the cord, to make it look like it is used often.

The camera will be warm. It's normal because the camera has tiny housing and a lot of techs inside.

If you have any questions during setup, text us 929 207 9137

Get started

1. Plug your camera into a wall or a powerbank. Wait 3-4 minutes for the camera to load.
The camera doesn't have a battery inside. It needs to be connected to a power source to work.

Note: Place the camera as close as possible to the router for initial setup.



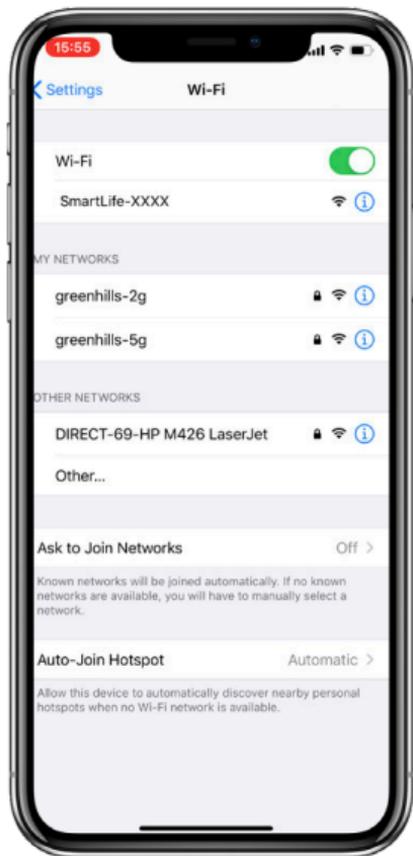
2. Make sure that the camera is loaded:

2.1 On your phone go to Settings > Wi-Fi to view the list of wifi networks available.

2.2 Wait until you see a network SmartLife-XXXX.

If you can't see it in the list, reset the camera. See Page 39.

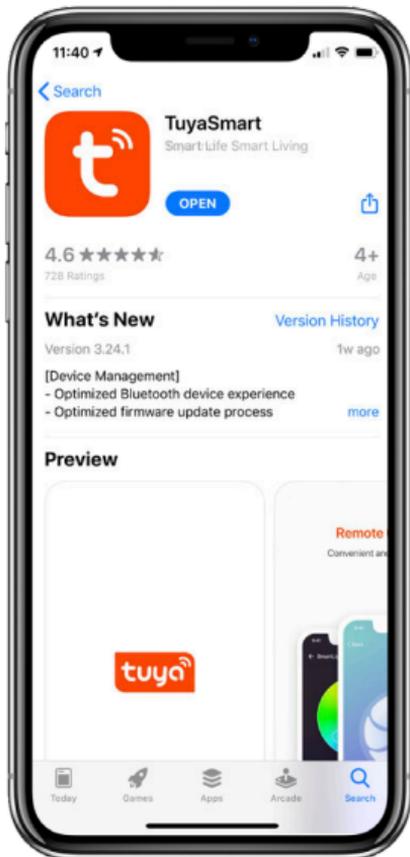
Note: Do not connect your phone to this network.



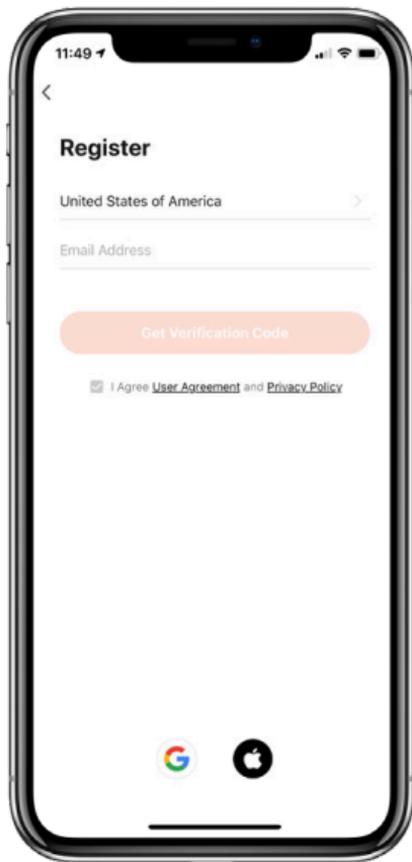
3. Install Tuya Smart app or Smart Life app.

Get the app in the App Store or Google Play.

The following steps are the same in both apps.



4. Create a new account in the app or Sign in with an Apple or Google account.

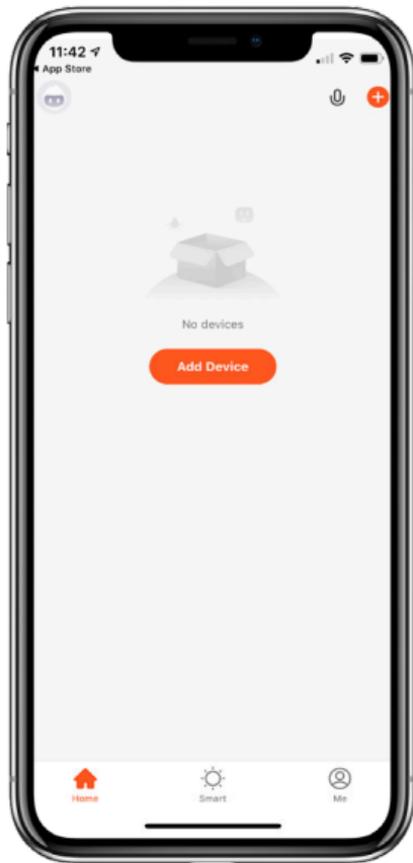


5. Add the camera to the app

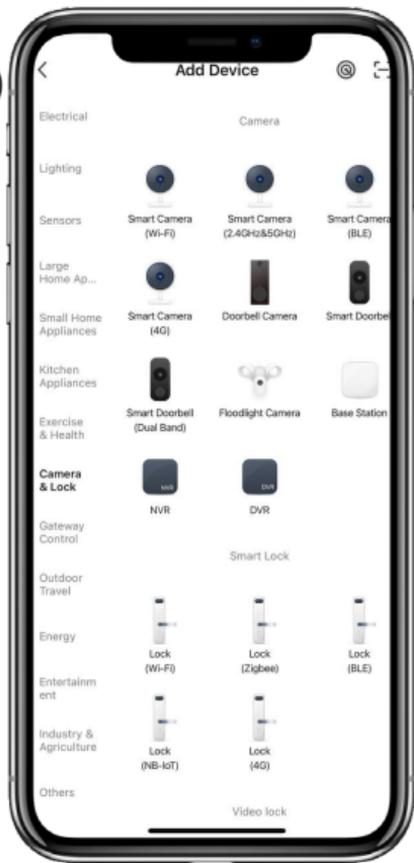
5.1 Tap Add Device or  near the top right.

Note: The app will ask for access to your location. It's needed to find your Wi-Fi network.

You can turn off access to your location after the setup.



5.2 Tap Camera & Lock > Smart Camera (2.4GHz&5GHz)



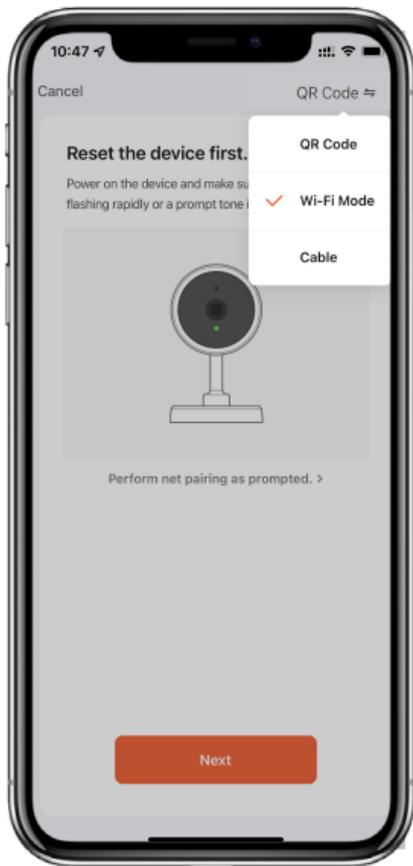
5.3 Tap QR Code, then choose Wi-Fi Mode and tap Next step

Note: The camera doesn't have any indicators on the front and doesn't make prompt tones. Ignore any messages about it in the app.

5.4 Tap AP Mode

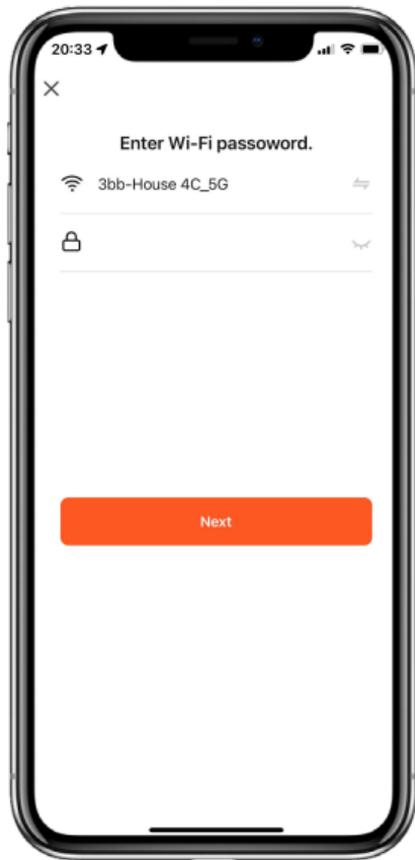


Note: Do not reset the camera, if you can see a SmartLife network before setup.



6. Connect the camera to your Wi-Fi Network

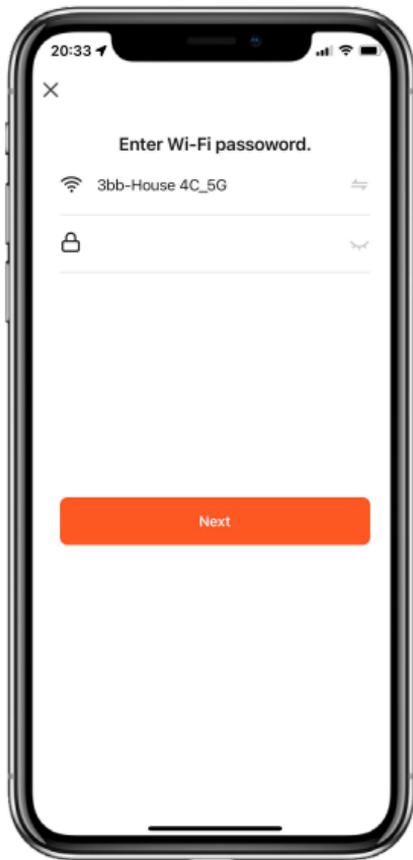
6.1 Select your Wi-Fi Network, enter your password and tap Next.



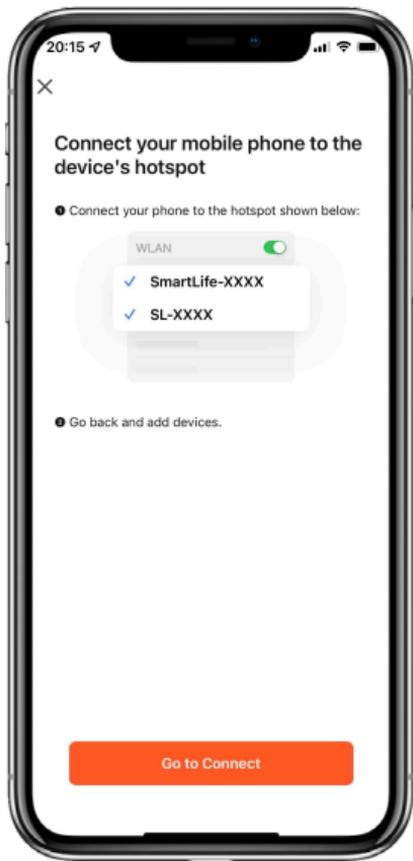
If your network is hidden, make it visible. Connect the camera and hide it again.

The camera doesn't work with networks without passwords like hotels, airports, etc. The camera needs a secure network to protect your data.

With portable Wi-Fi Hotspots you can use the camera anywhere.



6.2 Tap Go to connect. It will open the Wi-Fi networks list on your phone.

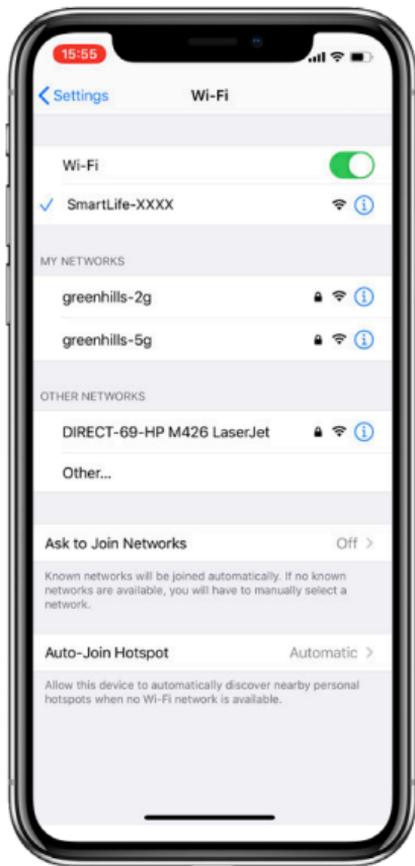


6.3 Choose the SmartLife-XXXX network.

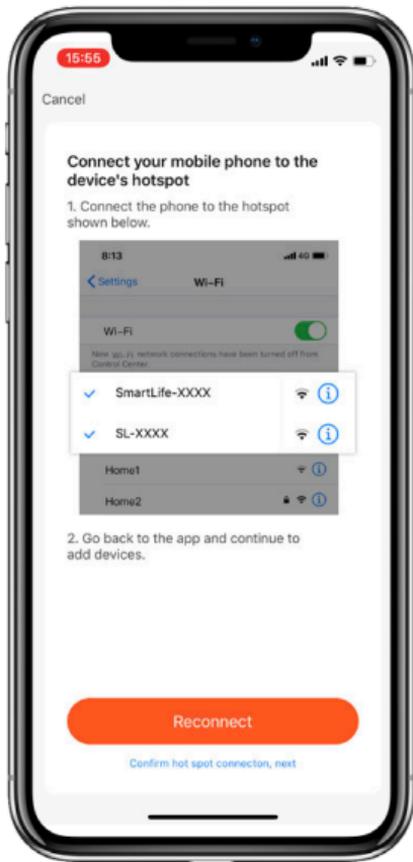
On iPhone: wait for the check icon. Ignore the message "No Internet Connection"

On Android: Wait 10-15 seconds for the connection to be made. Some versions say 'Connected, no internet.' Tap Keep to confirm the connection.

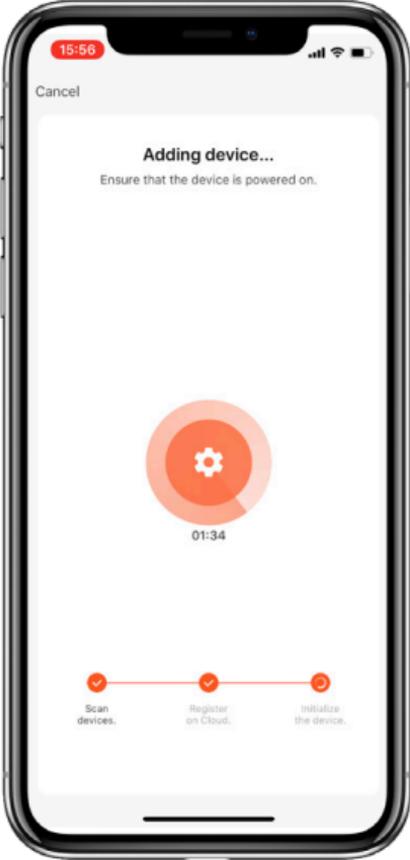
Then go back to the app.



Note: If you see the screen with the "Reconnect" button tap "Confirm hotspot connection, next" below the 'Reconnect' button.



6.4 Wait for 2-4 minutes until adding the camera will be finished.



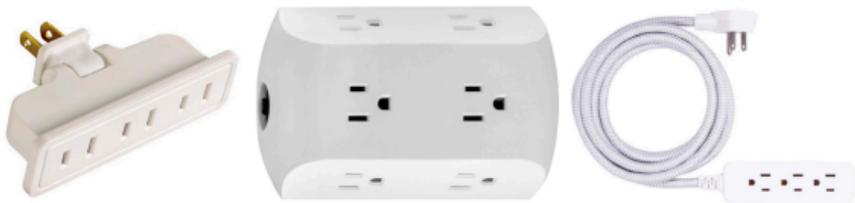
Tap  for renaming the camera, then tap Done.

If you get an error, do the following :

1. Reset the camera (see Page 39).
2. Place the camera closer to your Wi-Fi router.
3. Check your Wi-Fi password.
4. Then try to set it up again.
5. Try to power a camera from a power bank or any charger using the male-male USB cable instead of the wall.



Tips from customers



1. Use a Wi-Fi range extender to install the camera in the farthest corner of the house or garage.
2. Use an extension cord or corded surge protector to place it in an ideal location. You can also use an outlet expander or a swivel adapter.
3. Leave a USB cord plugged into it, but nothing plugged into the cord, just to make it look like it is used often.
4. Use a personal Wi-Fi hotspot to place the camera anywhere if you don't have access to a Wi-Fi router in this place.
5. The app has a built-in zoom feature using two fingers on the camera screen in remote viewing or playback.

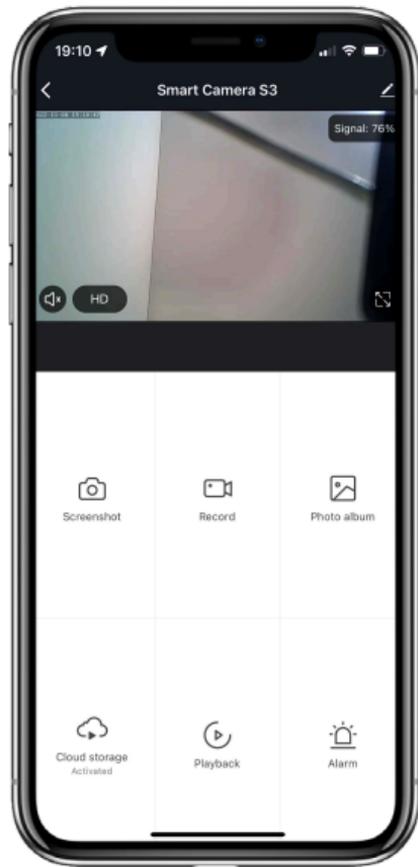
Record photos and videos without a microSD card

If you don't have a microSD card yet, you can record photos and videos on your phone.

Tap your camera, you will find the buttons 'Screenshot' and 'Record' below the camera feed.

Tap Screenshot to save a picture.

Tap Record for recording the video. It will record during the app is open. Once you close/ hide the app, the recording will stop.



Go to  Photo album in the app to see recorded videos.

Tap  to delete or  to share and save to your phone album.

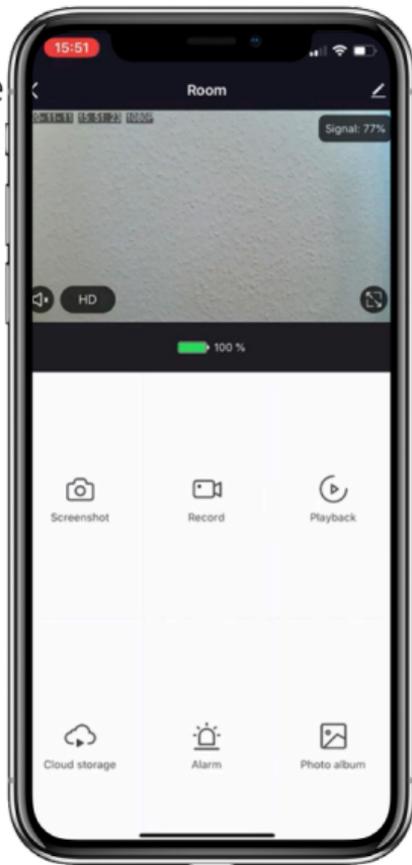


Record videos on a microSD card

With a microSD card the camera will continue recording even if the app is closed.

1. Unplug the camera and insert your microSD card.
2. Plug the camera back in, and wait for 2-3 minutes.
3. Open the app, and tap the camera.
4. Tap  on the top right to open camera settings.

All your videos stay in your control on your memory card.



5. Tap Storage settings.

If you see the capacity, your microSD card is ready for recording.

If you see an error and it asks you to Format, tap Format.



- Go back to Settings > Recording Settings, then turn on Local Recording.

Note: The camera supports the microSD's from 8Gb to 512Gb. A microSD card is not included.

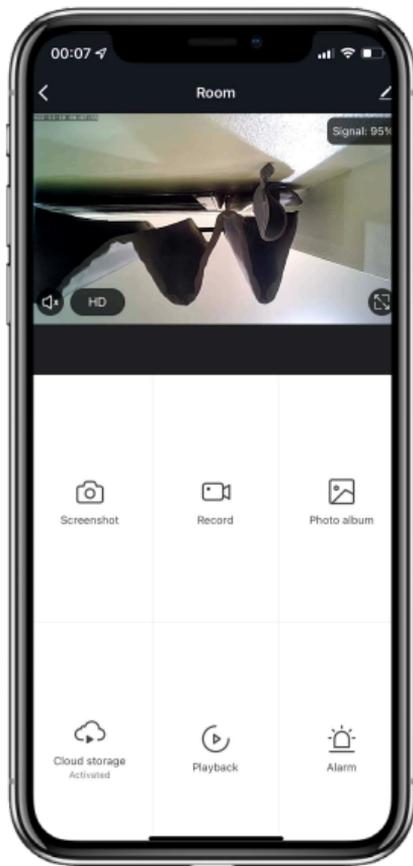
We recommend using: Sandisk, Sony MicroSD UHS-I 16, 32, 64, 128, 256, 512 GB.

<https://www.amazon.com/dp/B09X7C7LL1/>



Watch videos recorded on a microSD card

1. Tap your Camera >  Playback

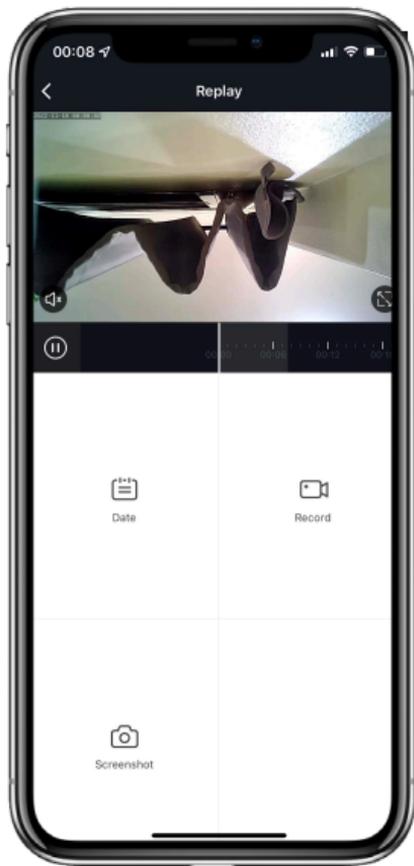


2. Do any of the following:

2.1 Tap  to select a date.

2.2 Swipe the timeline to choose the exact time.

2.3 Make screenshots on your phone to capture critical movements.

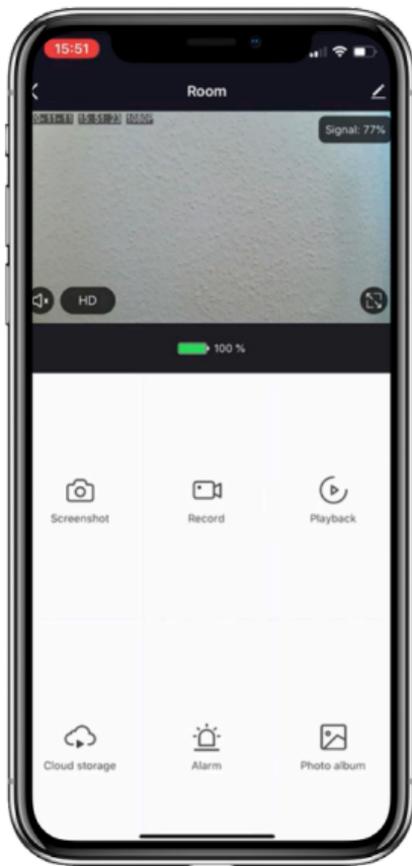


Motion Detection

Set notifications

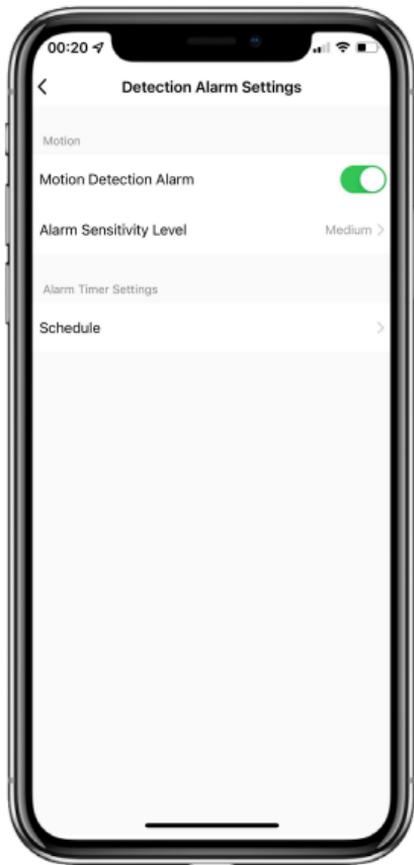
Turn on alerts and immediately know what's happening.

1. Tap your Camera.
2. Tap  on the top right.



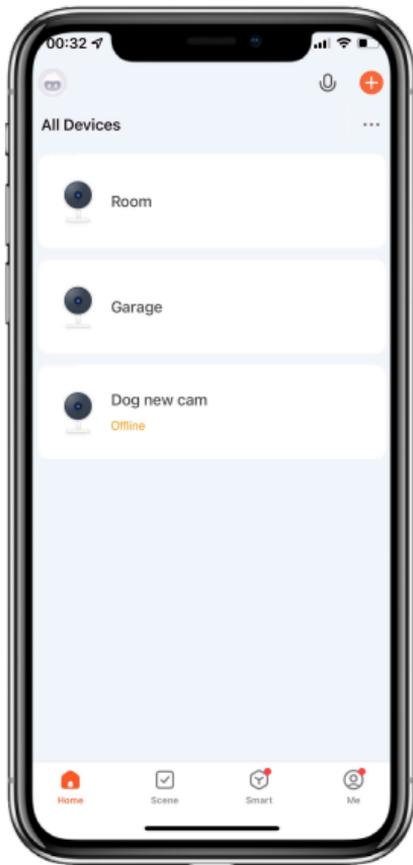
3. Tap Detection Alarm Settings, then turn on Motion Detection Alarm.

Note: Make sure Notifications are turned on in the Settings of your phone.

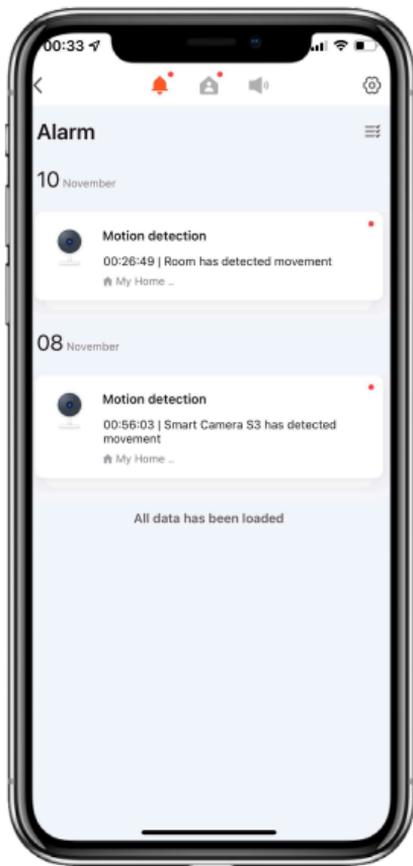


View detected movements

1. Open the Home screen of the app.
2. Tap Me  on the bottom
3. Tap the Message center to see the list of alarms.

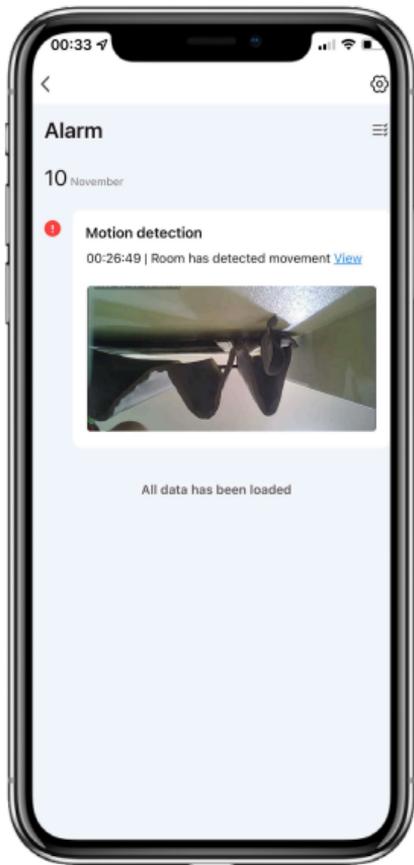


4. Tap the message to see a list of all alarms during the day.



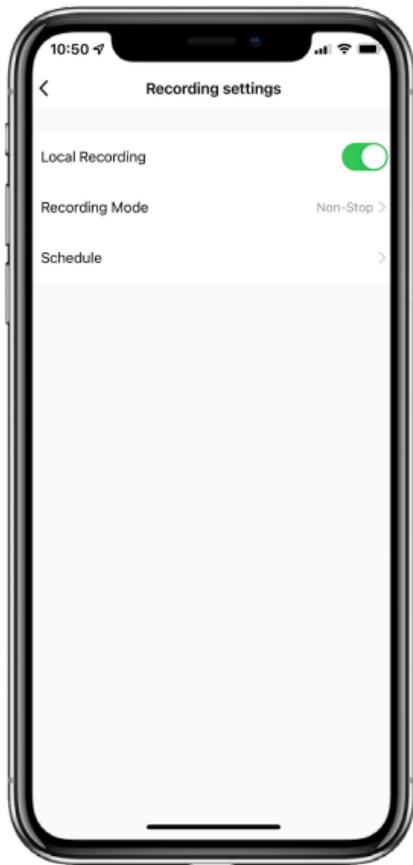
5. Tap View to see what is happening in real-time.

If the camera was recording on a microSD card, you can watch the previously recorded video at the time when it's triggered (see page 26)



Record only detected movements

1. Tap your Camera.
2. Tap  on the top right.
3. Tap Recording Settings > Recording Mode.



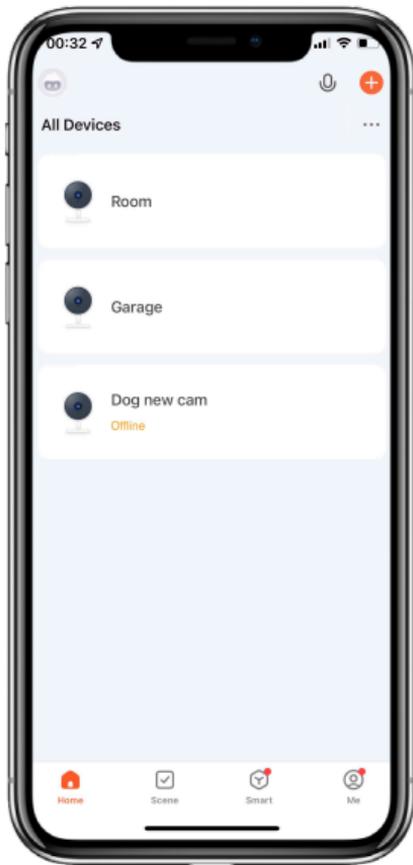
4. Select Event Recording

The camera will record only detected movements. You can save disk space and avoid watching tons of videos with no content.

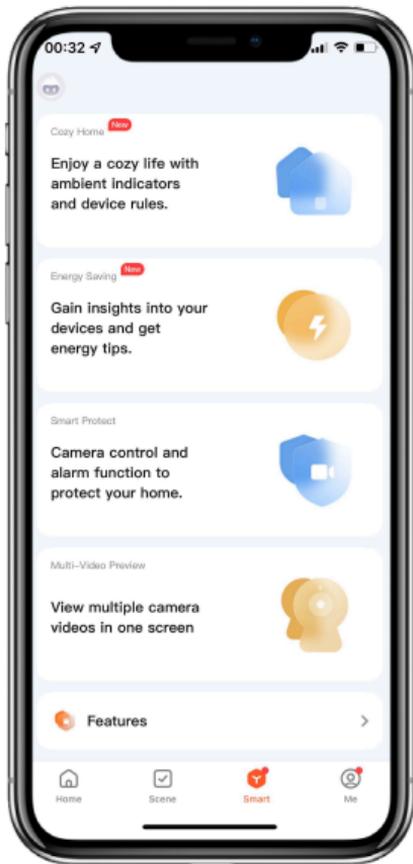


Multi view from up to 16 cameras

1. Open the Home screen of the app.
2. Tap Smart  on the bottom.



3. Tap View multiple camera videos in one screen

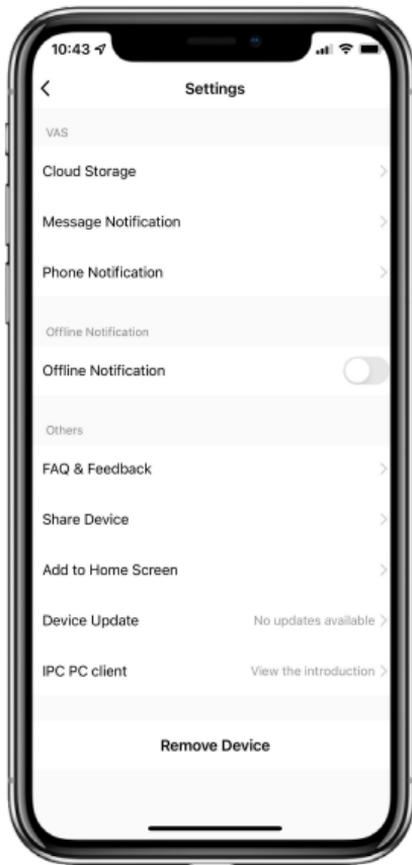


Change location and Wi-Fi network

To move the camera to another location or change the Wi-Fi network: reset it, and set it up again with the new Wi-Fi network.

The easiest way to do this is with the camera online and still connected to the previous Wi-Fi network:

1. Open the main camera menu, and tap  on the top right
2. Scroll down and tap Remove Device

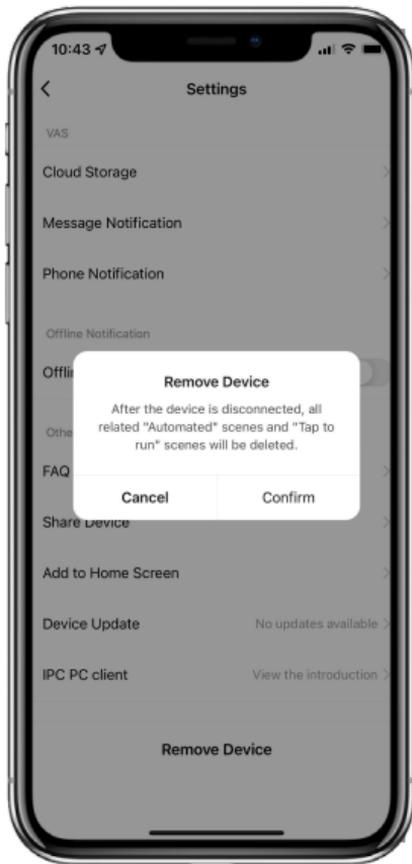


3. Tap Confirm

The app will remove the camera and reset it to default settings.

4. Wait for 4-6 minutes and set it up again with the new Wi-Fi network.

If you don't have access to the previous Wi-Fi network, remove the camera from the app and reset the camera manually (See Page 39).



Reset the camera

1. Unplug the camera from the wall, and remove the microSD card from the camera.

Note: To remove the card, press it into the slot with your fingernail, and it will pop out.

2. Connect the camera using the provided male-male USB cable to any charger/power bank.

Note: The camera needs to be connected during the reset!

3. Wait for 3-4 minutes.

Link to a short video on how to reset the camera.

Scan it with the camera on your phone.



4. Press and hold the reset button until the lights go off. The reset button is between the L and M switch on the back. Use a paper clip or a reset pin from a box.
5. Disconnect the camera from the USB cable and plug it into a wall.
6. Wait for 3-5 minutes and set up it again.



Watch videos on a PC or Mac

1. Eject the microSD card from the camera.

Note: To remove the card, press it into the slot with your fingernail and it will pop out.

2. Connect the microSD to your PC or Mac using the adapter from the box.

3. Install an additional video player:

PC: Install the K-lite Codec Pack with Media Player

https://codecguide.com/download_k-lite_codec_pack_mega.htm

Open Media Player Classic. Click "File", then Quick Open File. Click "Media Files" on the right bottom, select "All files" and browse your sd card.

Mac: Install the MKPlayer from App Store. Then change file type .media to .mp4, then open this file in MKPlayer.

Export recorded video fragments to your PC, Mac and etc

1. Tap your camera >  Playback
2. Find the moment you want to export or send somewhere.
3. Tap  Record
4. Record what you need and tap  Record once more to stop recording.
5. Go back to the main camera menu.
6. Tap  Photo album
7. Tap on the recorded video fragment.
8. Tap on  and send or share where you need it.

FAQ and Troubleshooting

Q How to get access to the camera with a second device?

A Install the app on the second device and use the same login.

Q Can anyone see this camera in the Wi-Fi networks list?

A The camera will be hidden after setup. You can't see a network SmartLife-XXXX in your Wi-Fi list after setup.

Q How to turn on the sound recording?

A The camera doesn't record sound, it's against Amazon's policy.

Q The camera is offline after a few hours.

A Try to unplug the camera from an outlet and plug it back in. Place it closer to your Wi-Fi router.

Q Couldn't connect the camera, can't see the SmartLife network in the Wi-Fi network list.

A Reset the camera (See Page 39). Place the camera closer to your Wi-Fi router. Set it up again.

Q The camera goes off-line repeatedly.

A Try to bring it closer to your Wi-Fi router or use Wi-Fi range extender. Don't use it for charging devices to avoid overheating.

2 Year Warranty

Warranty registration time period expires after
7 days. Use a link:

www.alpha-technics.com/warranty