



IQ Camera Pro

Plug-in wall camera

User guide

Customer support. Text us at 929 207 9137.

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Video guide



Open your phone camera, focus on the QRcode and open the link.

If you have any questions during the setup, text us at 929 207 9137.

Overview

Note: Remove the protective film before use. It's very thin.



 This camera doesn't have a microphone, it doesn't record sound or audio. It's against Amazon policy and prohibited. No Amazon seller can sell this type of camera with an audio recording feature.

Only image recording.



The camera will be warm. It's normal.
The camera has tiny housing and a lot of techs inside.



Why IQ Camera Pro doesn't have night vision. Its compact design challenges the integration of Infrared (IR) LEDs.

No audio recording. Image only.

Quick Setup

1. Make sure that the camera's SD slot is empty.
2. Plug your camera into a wall or a power bank. Wait 3-4 minutes for the camera to load.

The camera doesn't have a battery inside. It needs to be connected to a power source to work.

! **Note:** Place the camera as close as possible to the router for initial setup.

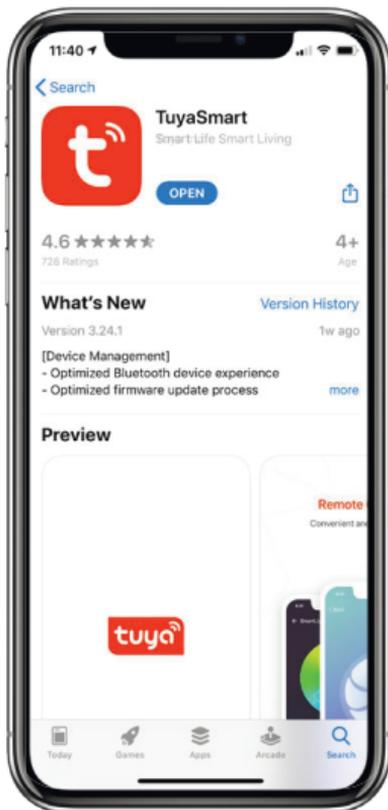


3. Install Tuya Smart app or Smart Life app.

Download the app in App Store or Google Play. The following steps are the same in both apps.

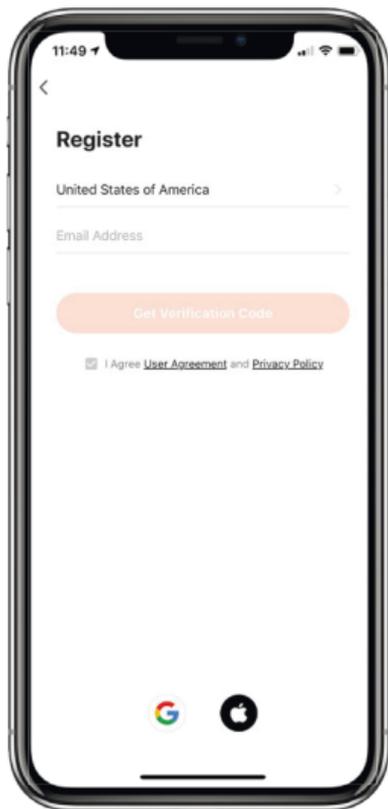


Download Tuya Smart app



4. Create a new account in the app or Sign in with an Apple or Google account.

 **Note:** The app will request access to your location. This is required to help identify your Wi-Fi network. You can disable location access after the setup is complete.

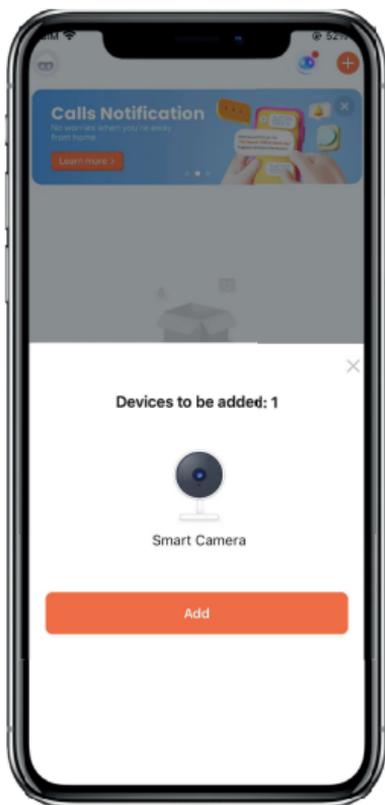


5.1 Automatic Camera Detection.

Turn on Bluetooth in your phone settings.

Your phone should be connected to the same Wi-Fi network you want to connect the camera.

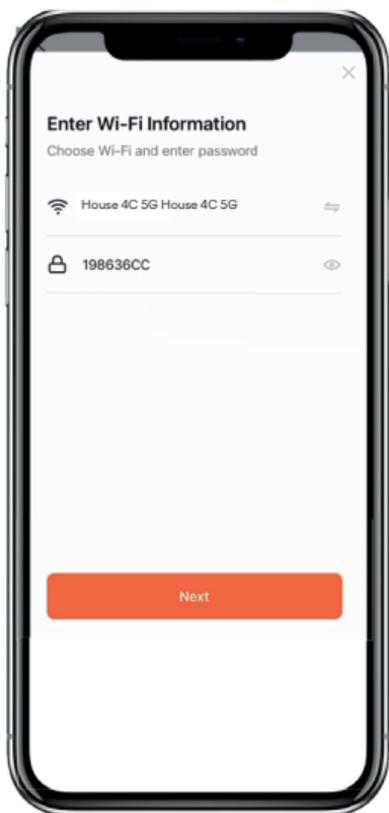
After signing in, the app will automatically detect your camera. A prompt will appear on the screen displaying the detected device. To add it, simply tap **Add**.



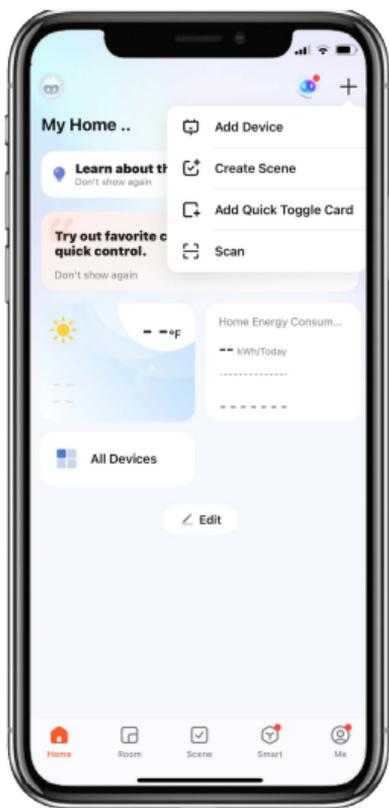
5.2 Connecting Your Camera to Wi-Fi

To connect your camera to your Wi-Fi network:

1. Select your Wi-Fi network from the list.
2. Enter your Wi-Fi password.
3. Tap Next.



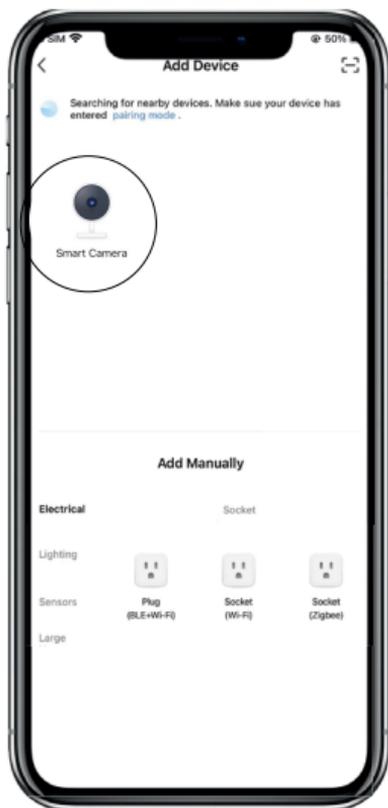
If you don't see this prompt or accidentally close it, you can manually add the device by tapping the (+) icon at the top right corner of the screen. Then tap Add Device.



Next, tap **Smart Camera**, then tap **Add**.

! **Note:** If the **Smart Camera** isn't visible, reset your camera (see page 37), move the camera closer to your smartphone, and try again.

Then enter the Wi-Fi information as on page 10.



Please keep the following in mind:

- If your network is hidden, you will need to make it visible to connect the camera. After setup, you can hide the network again.
- The camera requires a secure network for data protection and will not work with open networks such as those found in hotels or airports.
- You can use the camera anywhere with a portable Wi-Fi hotspot.
- You should turn on Bluetooth on your phone for setup. You can turn off Bluetooth when setup is complete.

5.3 Finalizing the Setup

Wait 2-4 minutes for your camera to connect to the Wi-Fi network.

If you can't connect it to your Wi-Fi network do the following:

Reset the camera (page 37).

Bring it closer to your router.

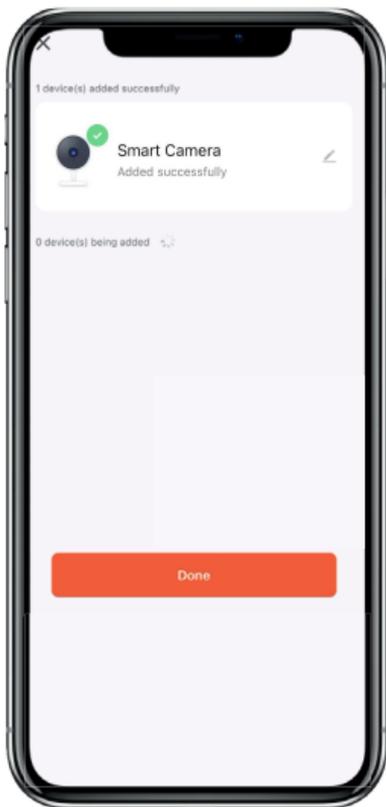
Try to connect again.



Once connected, tap the  to rename your camera, then tap **Done.**

If you can't see your camera on the home screen, tap "All Devices"

You can add a camera to your home screen by tapping Edit, then "Add Card," checking the check box near the camera, and tapping Save.



Tips from customers

- 1.** Use a Wi-Fi range extender to install the camera in the farthest corner of the house or garage.
- 2.** Use a portable Wi-Fi hotspot to place the camera anywhere you don't have access to a Wi-Fi router.
- 3.** The app has a built-in zoom feature using two fingers on the camera screen in remote

Record photos and videos (image only) without a microSD card

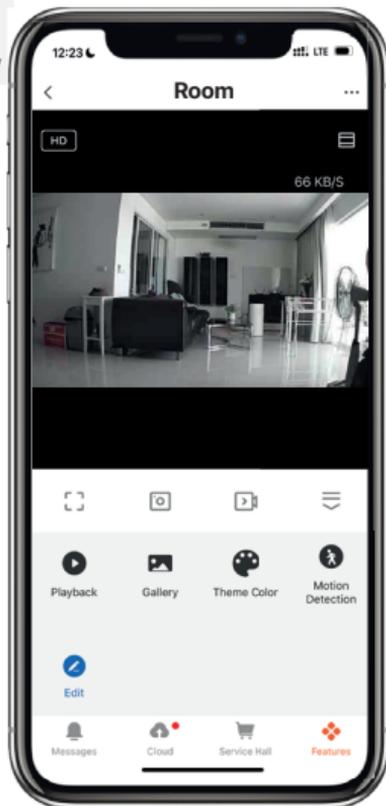
If you don't have a microSD card, you can record photos and videos on your phone.

Tap your camera, you will find the buttons  and  below the camera feed.

- Tap  to save a picture.
- Tap  to record the video. Tap  to stop recording. It will record while the app is open. Once you close/ hide the app, the recording will stop.



- Tap  , then go to  to see recorded videos and saved pictures.



- Tap  to delete or  to share or save to your phone Photos.



Record videos (image only) on a microSD card

With a microSD card (not included) the camera will continue recording even if the app is closed.

All your videos stay in your control on your memory card.

1. Disconnect the camera from the power outlet and insert your microSD card.
2. Connect the camera back to a power outlet, and wait for 2-3 minutes.

 **Note:** Please format the microSD card to FAT32/exFAT on your PC in case the camera doesn't recognize it or doesn't turn on after you install it.

3. Open the app, and tap the camera.

4. Tap ... on the top right to open camera settings.



5. Tap Storage settings.

If you see the Storage Capacity, your microSD card is ready for recording.

If you see an error and it asks you to Format, tap Format.



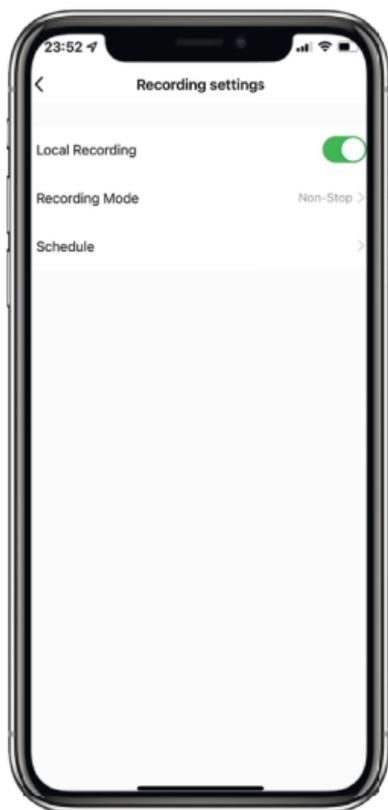
6. Return to Settings > Recording Settings, then turn on Local Recording.

! **Note:** The camera supports microSD's from 8Gb to 512Gb (not included).

We recommend using: Sandisk, Sony MicroSD UHS-I 16, 32, 64, 128, 256, 512GB.

A microSD we recommend:

www.amazon.com/dp/B09X7C7LL1

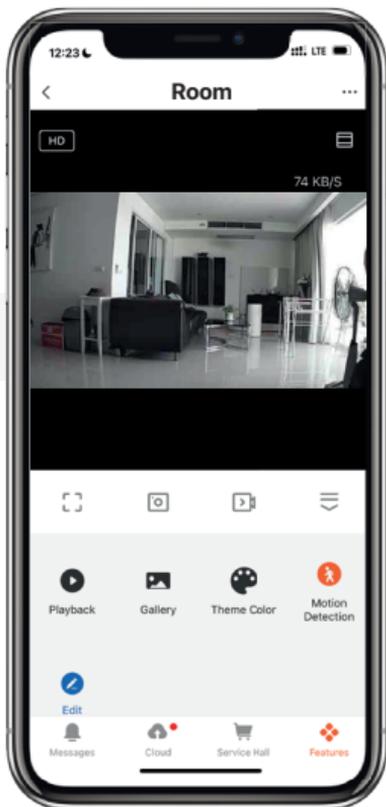


Watch videos (image only) recorded on a microSD card

1. Tap your Camera
on the Tuya app >

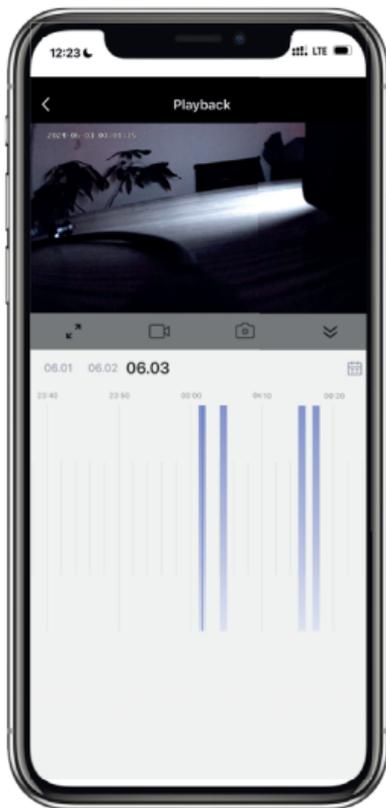


Playback



2. Do any of the following:

- Tap  to select a date.
- Swipe the timeline to choose the exact time.
- Tap  on your phone to capture critical movements.



Motion Detection

Set notifications

You can turn on alerts and immediately know what's happening.

1. Tap your Camera.
2. Tap  on the bottom right, then

tap .

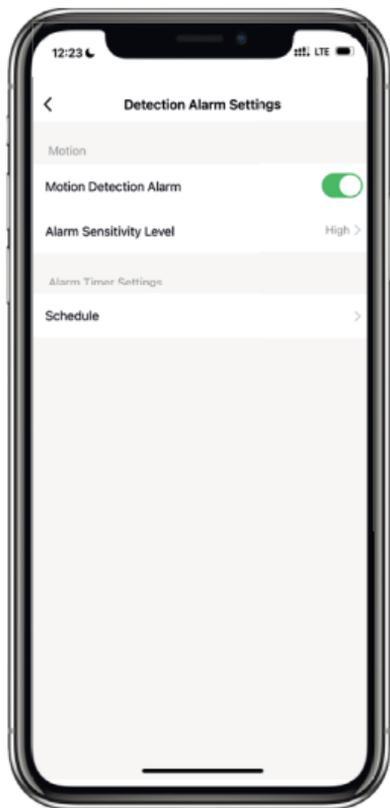
The icon will become orange .

While it's orange, the motion detection mode is on.



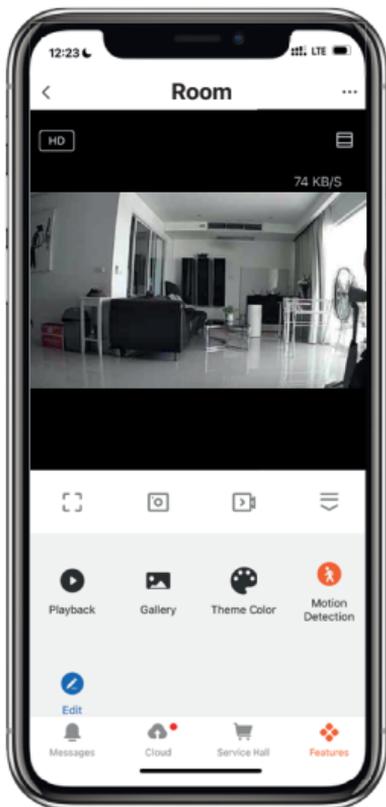
3. You can also adjust Alarm Sensitivity Level. Tap ... on the top right to open camera settings. Tap Detection Alarm Settings, then change Alarm Sensitivity Level.

! **Note:** Make sure Notifications are turned on in your smartphone's Settings.

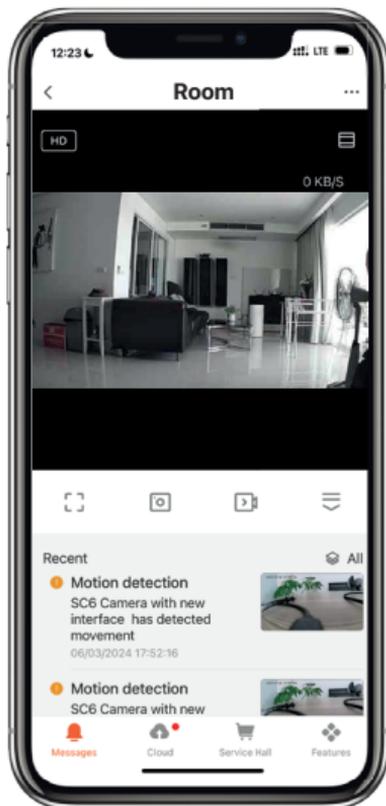


View detected movements

1. Tap your Camera on the Tuya app, then tap  on the bottom right.
2. Tap  on the bottom left.



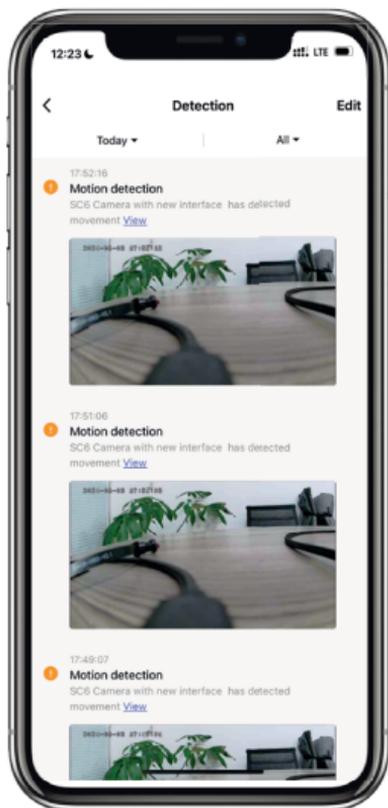
3. Tap  to see the list of all alerts.



4. Tap **Today** ▼ and choose the exact day to see a list of all alerts that occurred that day.

5. Tap View to see what is happening in real time.

If the camera recorded on a microSD card, you can watch the previously recorded video at the time when it's triggered (see page 31)



Record only detected movements

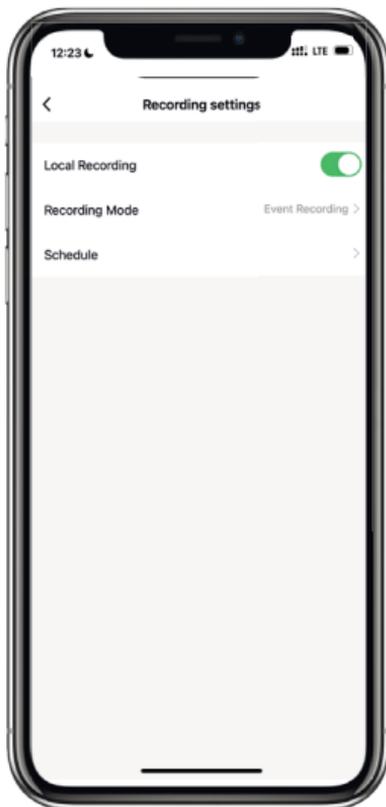
The camera can record only detected movements on the SD card. You can save disk space and avoid watching tons of video with no content.

1. Setup SD card (see page 20, 1-6)
2. Return to your Camera.
3. Tap ... on the top right to open camera settings.



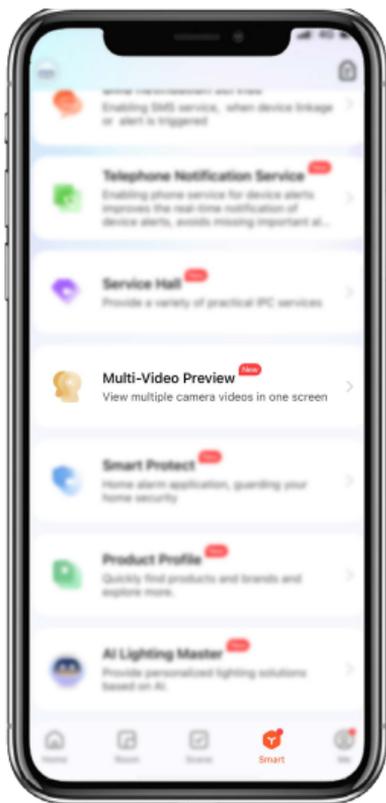
4. Tap Recording Settings > Recording Mode.

5. Select Event Recording.



Multi view from up to 16 cameras

1. Open the Home screen of the app.
2. Tap  on the bottom.
3. Tap Multi-Video Preview

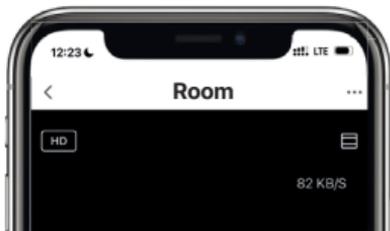


Change location and Wi-Fi network

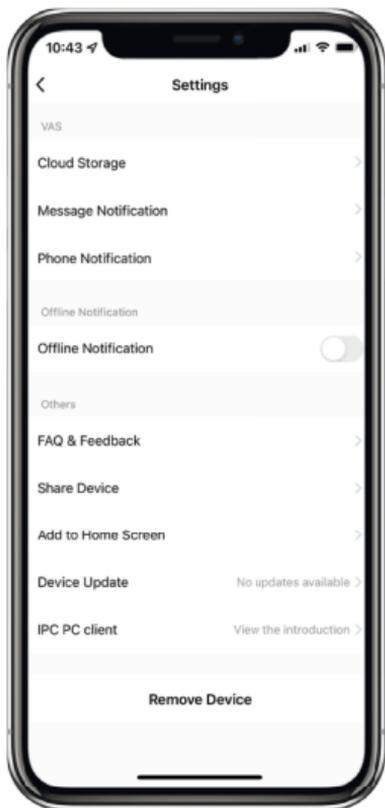
To move the camera to another location or change the Wi-Fi network, reset the camera and set it up again with the new Wi-Fi network.

The easiest way to do this is with the camera online and still connected to the previous WiFi network:

1. Open the camera main menu on the Tuya app, and tap **...** on the top right.



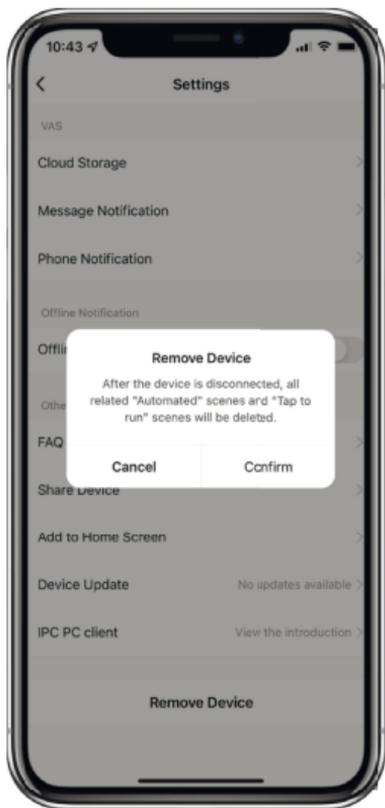
2. Scroll down and tap Remove Device.



3. Tap Confirm. The app will remove the camera and reset it to default settings.

4. Wait 4-6 minutes and set it up again with the new Wi-Fi network.

If you can't access the previous Wi-Fi network, remove the camera from the app and reset the camera manually (see page 37).



Reset the camera

1. Unplug the camera from the wall and remove the microSD card from the camera.

 **Note:** To remove the card, press it into the slot with your fingernail, and it will pop out.

2. Connect the camera to any charger/power bank using the provided male USB-C to USB cable.

 **Note:** The camera needs to be connected during the reset!

3. Wait for 3-4 minutes.

Video Guide

How To Reset the Camera



Scan it with the camera
on your phone

4. Press and hold the reset button until the lights go off. The reset button is between the L and M switch on the back. Use a paper clip or a reset pin from a box.
5. Disconnect the camera from the USB cable and plug it into a wall.
6. Wait for 3-5 minutes and set up it again.



Watch videos (imgae only) on a PC

1. Eject the microSD card from the camera.

! **Note:** To remove the card, press it into the slot with your fingernail and it will pop out.

2. Connect the microSD to your PC or Mac using the card reader (included) and adapter (included).



3. Install an additional video player:

PC: Install the K-lite Codec Pack with Media Player Classic

www.codecguide.com/download_k-lite_codec_pack_mega.htm

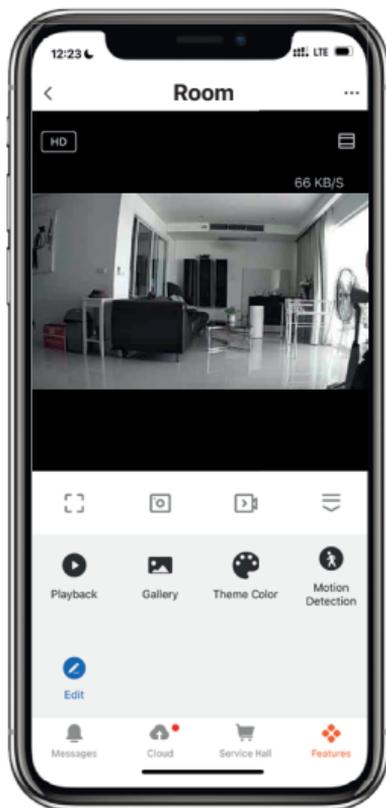
Open Media Player Classic. Click File > Quick Open File. In the bottom-right corner click “Media Files (all types)”, select All files(*.*), then choose a file on your SD card.

Export recorded video fragments to your PC, Mac and etc

1. Tap your camera, tap \cong on the bottom right, then tap .

Playback

2. Find the moment you want to export or send somewhere.



3. Tap  to record what you need and tap  again to stop recording.

4. Go back to the main camera menu.

5. Tap 
 Gallery

6. Tap the recorded video fragment.

7. Tap  to send or share where you need it.



Connection troubleshooting

Xfinity

Split the networks or add 2.4 GHz Wi-Fi in your account, as in this video.

Visit

www.youtube.com/watch?v=qW4P2uMwcaA
or Scan the QR Code



Xfinity Wi-Fi Splitting Tutorial (6 min)

Spectrum and other Internet

There are two options:

1. Split the networks or add 2.4 GHz Wi-Fi in your account. Then connect the camera to 2.4 GHz or 5 GHz Wi-Fi.
2. Only for initial setup, move the camera to the edge of your Wi-Fi coverage, the furthest point where the cell phone can still catch the Wi-Fi signal. At this distance, Wi-Fi automatically flips over to 2.4 GHz Wi-Fi.

Then, go through the setup process.

 **Note:** If you don't have a power outlet at this place, you can connect the camera to a power bank.

Once that's done, you can move the camera back to any place.

To watch the video tutorial, visit www.youtube.com/watch?v=h0iOz_bHehU or Scan the QR Code.



How to Set Up a Smart Device
on a 2.4 GHz Network (4 min)

FAQ and Troubleshooting

Dear client!

We do our best to control the quality of the manufacturing process, but sometimes defective cameras sneaks past our quality control.

If you have any issues with your camera,
please don't return to the retailer.

Text us at 929 207 9137 and we will trouble-shoot and replace the item.

FAQ

Q: I have two Wi-Fi networks, 2.4 GHz and 5 GHz; which one should I connect to?

A: Connect to 2.4GHz. If you get an issue, reset the camera (see page 37) and connect to 5 GHz.

Q: How to get access to the camera with a second device?

A: Install the app on the second device and use the same login.

Q: I can't connect the camera, I can't see the Smart Camera in the app.

A: Reset the camera (see page 37). Place the camera closer to your Wi-Fi router. Set it up again. Tap "All Devices" on the main screen of the app.

Q: The camera is offline after a few hours. A: Try to disconnect the camera from an outlet and connect it back. Place it closer to your Wi-Fi router.

Q: The camera goes off-line repeatedly. A: Try to bring it closer to your Wi-Fi router or use Wi-Fi range extender.